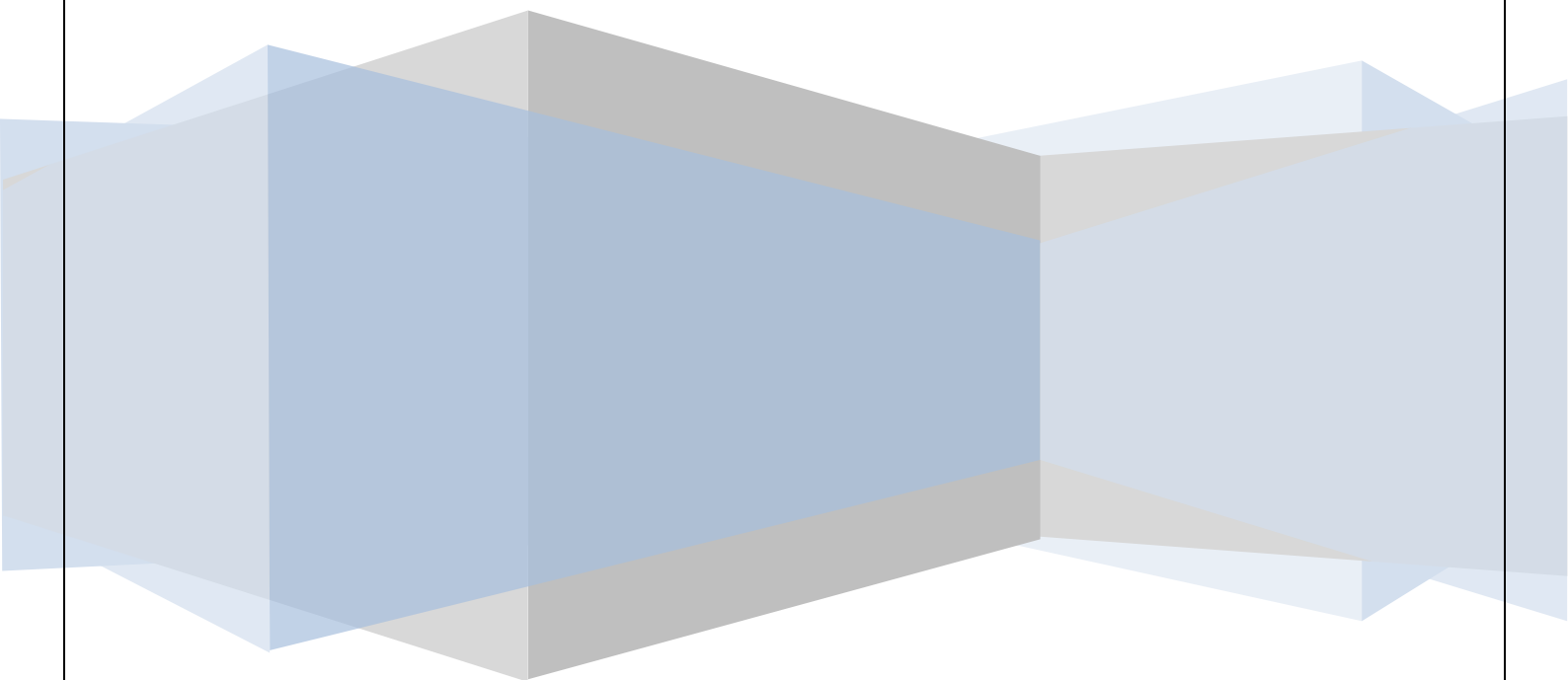


The Crookes Practice

Out of Area Patient Registrations

A Guide for Patients

Paula Stones



Choice of GP Practice from 5 January 2015.

GP practices in England are now free to register new patients who live outside their practice boundary area.

This means that you are able to join practices in more convenient locations, such as a practice near your work, closer to your child's school or even re-join your existing practice when you move home.

There are some important things you need to know before choosing to register with a GP practice away from your home address. Things such as:

- These new arrangements are voluntary for GP practices. If the practice has no capacity at the time or feels it is not clinically appropriate or practical for you to be registered so far away from home then they can still refuse registration. The practice should explain their reason to you.
- Once you have decided to register with a GP practice away from your home address, you will need to choose a practice that is accepting registrations from outside of their traditional practice boundaries. You can find this information by contacting the GP practice directly. They may have this information on their practice website or on their practice leaflet but the best way will be to contact them by telephone and asking a receptionist.
- Because of the greater distance to your home, the GP practice may register you without the responsibility to provide you with a home visit when you are not well enough to go to the practice yourself.
- When you register with a practice away from home, without home visits, you will be given information about what you should do in those circumstances where you need to access care whilst at home.
- You may, if your circumstances change and it is no longer clinically appropriate or practical for you to be registered away from home, be asked to consider registering with a practice closer to home where your care may be better provided at that time.
- Should you become too ill to attend your registered practice in person or your practice advises that they are unable to assist you over the phone,

contact NHS111 who will direct you to the right service for your needs. You should also read NHS Choices website information sections about:

- How to choose a GP
- Making a GP appointment
- General information on what to expect from your GP



For more information please see NHS Choices:

<http://www.nhs.uk/nhsengland/aboutnhsservices/doctors/pages/patient-choice-gp-practices.aspx>

Or contact the practice:

Paula Stones

Patient Services Manager