

Depending on your needs, during your visit you may be prescribed medication, referred to see another medical professional, be given further advice or you may not need further treatment.

What happens with my information?

When you attend an appointment, the GP or nurse will make clinical notes that are entered onto your usual medical records that are held by your regular GP practice (if you have consented to this). All records are confidential and held securely in accordance with the Data Protection Act 1998.

Who are Primary Care Sheffield?

Primary Care Sheffield is a not for profit company, owned and led by Sheffield GPs, that brings together practices under a single organisation for the benefit of practices and patients. Any profits made are invested back into providing frontline services. Primary Care Sheffield is leading a range of schemes which aim to test out ways to improve access to GP services in Sheffield funded by the Prime Minister's Challenge Fund.

What other schemes are being tested?

Practices are working together to offer more same day appointments, community pharmacists are working closer with practices, patients are testing out online tools to help them manage their health, and more out of hours social care and mental health support is available. You can find out more about Primary Care Sheffield on our website www.primarycaresheffield.org.uk

Please give us your feedback

This will help us to ensure that the services provided to you best meet your needs. You can give feedback by completing a short survey when you attend your appointment or by contacting us on pcs.satelliteunits@nhs.net

**Improving
access to
your GP**

*Urgent GP and nurse
appointments on weekday
evenings and at weekends*

GP practices in Sheffield are working together to test a range of ways to improve access to general practice.

One of these is offering urgent GP and nurse appointments on weekday evenings 6.00pm - 10.00pm and at weekends and Bank Holidays 10.00am - 6.00pm.*

These are being offered at four 'satellite units' across the city.

Where are the satellite units?

There are four units across Sheffield. These are at the following locations all are served by public transport routes and are fully accessible.

- **The Crookes Practice**
203 School Road, S10 1GN
- **GP Centre at Northern General Hospital**
Herries Road, S5 7AT
- **Sloan Medical Centre**
2 Little London Road, S8 0YH
- **Woodhouse Health Centre**
5-7 Skelton Lane, S13 7LY

How do I make an appointment?

If you have called your GP practice, if your practice is closed and you are directed to the out of hours service, or you call 111 and you need to see a doctor or nurse urgently, you may be offered an appointment at one of the centres.

You will not be able to make an appointment directly with one of the units. This is to ensure that you are seen by the most appropriate health professional based on your needs.

Can I just walk in to the unit and ask to see a GP or nurse?

No, you **must** have an appointment to be seen at one of the units.

If you don't have an appointment but need medical advice, you can either:

- Visit the **Sheffield NHS walk in centre**
Rockingham House, 75 Broad Lane
Sheffield, S1 3PB.
Open every day of the year 8.00am - 10.00pm.
- Or **call 111**. Available 24 hours a day (this may result in you being booked into an appointment at a satellite unit).

What happens when I arrive for an appointment?

When you arrive at the satellite unit you will be welcomed by the reception staff. They will check your contact details are correct and let the GP or nurse know that you have arrived for your appointment.

At various points, such as when your appointment is booked in, when you arrive at the satellite unit and when you are in an appointment with the GP or nurse, you will be asked if you are happy to share your medical information.

This is so that you can be given the best possible care by giving the GP or nurse access to important information about you that is held in your GP medical records such as medication.

The appointment will then be just like when you visit your usual GP or nurse. If you give consent it will apply for that visit only. You have the right to not give consent to share your medical information. This will be explained to you.

*Christmas Day 2015 opening will be 10.00am - 2.00pm.