



Internet Services

Avoid the queue – view, book and cancel appointments, request registration, view a summary of your medical records, view and request your medication & fill out on line questionnaires all using our quick and easy on line services.



Systmonline makes booking appointments and requesting medication easy – any time.

Manage your appointments online:

Booking your next appointment over the internet is easy. You can do it any time without waiting for our surgery phone lines to open at 8. 15 am. So, whether it's the middle of the night, your lunch break at work, or even if you are away on holiday, you can login and secure an appointment within seconds.

Forgotten when your appointment is or want to cancel it?

You can login to systmOnline and check when it is. You can also change the time or cancel your appointment if it's no longer needed.

Manage your medication on line:

If you find it hard to get to the practice to order your next repeat prescription, SystmOnline could make your life easier.

Simply login to SystmOnline and view a list of the medication you have been prescribed. Select the prescription you need and click the 'Request Medication' button.

All you have to do then is collect your prescription as normal, when it's ready, from the surgery or your preferred chemist.

Need to register or change your details?

With SystmOnline its easy. You can request registration by going to our website and selecting “make an appointment”. To change your details just login and change your phone numbers or address.

You can also complete questionnaires online to monitor specific health issues or give feedback on you practice.

Helping your healthcare routine fit your lifestyle....

Not everyone can access their GP surgery during its normal opening hours. SystmOnline helps by letting you manage your appointments and repeat medication over the internet.

All you need to do is call in and speak to our reception staff to get your user name and password. Then you can start using the SystmOnline service!

View Your Medical Records:

You will be able to view a summary of your personal records online.

If you request access to your record summary we will need to pass your form to Paula Stones our Patient Services Manager for her to activate the service for you.

Example of what you will be able to see on line:

The screenshot shows the 'systemonline' patient overview page. At the top, there is a navigation menu with links: Home, Book Appointment, My Future Appointments, Current Prescriptions, Questionnaires, Help, and Logout. Below this is a patient information box containing:

- Mr Mickey Mouse-TestPatient
- Date of birth: 01 Jan 1950
- Mouse House
- 123 School Road
- Sheffield
- S10 1GN
- The Crookes Practice
- 203-205 School Road
- Sheffield
- South Yorkshire
- S10 1GN
- General: 0844 3879988

 The main heading is 'My Summary Patient Record'. Below it are three sections:

- Allergies and Sensitivities:** A table with columns 'Start Date', 'End Date', 'Description', and 'Supporting Info'. One entry is listed: Start Date: 18 Feb 2014, Description: Cat allergy.
- Acute Medication (issued in the last 12 months):** A table with columns 'Date', 'Medication Item', 'Dosage', and 'Quantity'. It states 'No information recorded for this section'.
- Current Repeat Medication:** A table with columns 'Date', 'Medication Item', 'Dosage', and 'Quantity'.

Date	Medication Item	Dosage	Quantity
Last Issued: 04 Nov 2014	Amlodipine 5mg tablets	take one daily	7 tablet
Last Issued: 04 Nov 2014	Aspirin 75mg dispersible tablets	Take one daily with or after food	7 tablet
Last Issued: 05 Aug 2014	Hydroxocobalamin 1mg/1ml solution for injection ampoules	use As directed	1 ampoule
- Past Repeat Medication (discontinued in the last 6 months):** A table with columns 'Date', 'Medication Item', 'Dosage', and 'Quantity'.

Date	Medication Item	Dosage	Quantity
Discontinued: 14 Oct 2014	Amlodipine 5mg tablets	take one daily	7 tablet
Discontinued: 14 Oct 2014	Dianette tablets (Bayer Plc)	take one daily	21 tablet

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Example of what you can do on line:

The screenshot shows the 'systemonline' main menu page. It features the same navigation menu as the previous page. Below the patient information box, there is a 'Home' section with a list of available services:

- Book Appointment
- My Future Appointments
- My Past Appointments
- Current Prescriptions
- Change Pharmacy
- Change Password
- Change Contact Details
- Grant Additional Access
- My Summary Patient Record
- Questionnaires
- View Test Results
- Help
- Logout

 The footer contains the 'tpp' logo and the text 'All materials on this website are the copyright of TPP. All rights are reserved. EULA and Privacy Policy'. The browser's taskbar at the bottom shows the time as 15:55 on 05/01/2015.

If you would like more information please follow the link below:
<http://www.england/ourwork/pe/patient-online/po-public/>