

## CQC Statement of Purpose – January 2018

*Under the Health and Social Care Act 2008 (The Care Quality Commission (Registration) Regulations 2009 Part 4), the registering body (The Crookes Practice) is required to provide to the Care Quality Commission a statement of purpose.*

The name and address of the registered provider is:

The Crookes Practice  
Crookes  
Sheffield  
Yorkshire  
S10 1GN

Email [katecarr@nhs.net](mailto:katecarr@nhs.net)

Web site [www.thecrookespractice.co.uk](http://www.thecrookespractice.co.uk)

Tele no 01142671280  
Fax no 01142664526

Service provider ID 1-199714155 Certificate number CRT1-2177450120

Registered GP Manager: Dr Elizabeth Wolff  
Registered Deputy Manager: Kate Carr

The Crookes Practice is a partnership. There are 5 clinical partners:

### Legal status

Dr Elizabeth Wolff

Dr Heather Inniss

Dr Mel Howse

Dr J White

Dr T McAnea

### Description of practice and location

The practice currently has 5 GP partners, 1 non-clinical business partner and 2 salaried GP's on a 4.25 whole-time equivalent basis together with support staff service and patient list size of approximately 7,909. The majority of patients are attracted from the immediate vicinity and of that list we see the whole population.

The practice premises are formed from two terraced properties situated on the corner of School road and Conduit Road in Crookes, Sheffield. The original building is some 100 years old, built in stonework to the front elevation. An extension was added to the original build in 1996. The total floor area is 423.09 not including corridors.

We are close to the M1 motorway which is convenient for Rotherham, Chesterfield, Wakefield and Leeds.

Crookes has a village type community which has grown over the years.

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The practice is situated on three levels; the ground floor consists of a large waiting area, reception area, 8 consulting rooms, disable toilet, second patient toilet and store room. The first floor contains staff room and kitchen, general office, assistant manager's office, business partner's office, counsellor's room, Treatment/minor ops room, consulting room, staff toilet and store room. The second floor has a filing room, and meeting room. It also houses the learning library.

We have a small car park at the front of the practice with car parking for three cars.

We do have wheel chair access and in line with the Disability Discrimination Act 1995 we have made reasonable adjustments to allow access to disabled people.

The Practice has a General Medical Services contract with the local health organisation and offers directly and locally enhanced services to its patients.

### **Our Aims and Objectives**

- We aim to ensure high quality, safe and effective personal medical services and environment
- To provide monitored, audited and continually improving healthcare services
- To provide healthcare which is available to a whole population and create a partnership between patient and health profession which ensures mutual respect, holistic care and continuous learning and training.
- The provision of accessible healthcare which is proactive to healthcare changes, efficiency and innovation and development.
- To improve Clinical Governance and Evidence Based Practice
- To improve Clinical and Non-clinical risk management
- To reduce risk in specific clinical risk areas and facilities
- To improve environment and capacity
- To improve vigilance for unforeseen emergencies
- To optimise performance against key targets and core standards
- To meet key targets set by the Sheffield Clinical Commissioning Group
- To become a patient centred organisation
- To improve services offered to patients
- To improve the facilities available for patients at the surgery
- To improve communication between the surgery and the patients
- To encourage the development of an active and effective patient participation group
- To recruit, retain and develop a highly motivated and appropriately skilled workforce
- To enhance performance of the workforce
- To develop management capability
- To guide the employees in accordance with the Equalities Scheme
- To ensure effective management and governance systems
- To participate effectively in the local General Practice Association.
- To ensure a robust Information Technology strategy to support the business of the medical practice.

The registered activities and service types have been agreed by the medical practice Surgery's Practice Manager and partners in accordance with CQC guidance. Services are described under registered activity and Service Type.

### **The regulated services provided by the Surgery**

#### Regulated activity 1

- Treatment of disease, disorder and injury

#### Regulated activity 2

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### Surgical procedures

- Injections
- Cuttings

### Regulated activity 3

- Diagnostic and screening procedures

### Regulated activity 4

### Family Planning

- IUCD's
- Implanon


### Regulated activity 5

- Maternity and Midwifery

### Aims and objectives

- promote good health to all patients attending our practice for care and advice
- provide high quality care, including periodic examinations and treatment, where required
- understand and meet the needs of our patients, involve them in decisions about their care and encourage them to participate fully
- involve other professionals in the care of our patients, where this is in the patient's interests for example, referral for specialist care and advice
- participate in local initiatives to promote the benefits of general health to the wider population
- ensure that all members of our team have the right skills and training to carry out their duties competently and with confidence
- ensure an awareness of current national guidelines affecting the way we care for our patients
- We endeavour to treat all our patients with dignity, respect and honesty. Everyone at the surgery is committed to deliver an excellent service. We ask all patients to highlight any discrepancies and to offer the same commitment in return.
- We treat 'patients' and illnesses. This means that we are equally interested in the physical, psychological and social aspects of your individual care.
- Building and maintaining a strong relationship between doctors, health professionals, and patients is essential to the way we work. This is especially so in the management of ongoing problems or long-term illness. In these circumstances we would encourage you to continue seeing the same health professional and wherever possible we will facilitate this through our appointments system. However, if you have a new problem, the doctor or nurse that you normally see is not available, or you would like to see someone else then we would encourage you to see any of the doctors or nurses at the practice.
- We believe in "life-long learning" and all the health professionals here and administrative staff, undergo an annual appraisal where learning and development needs are identified. We also recognise the benefit of supported learning for our patients and families in enhancing your ability to manage and deal with both 'self-limiting' and long-term illnesses
- The Practice has an open list policy and accepts patients who are resident and newly resident in the defined practice area,

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Signed by   
Updated annually and changed in January 2018

The Crookes Practice